



# HÉCTOR GONZÁLEZ

Senior Lead Business Analyst

## About Me

IT Professional with more than 7 years of experience holding jobs as an Business Analyst/ PO/ Scrum Master/ Project Manager, Creating viable solutions and integrations for Mobile and Web applications.

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CDMX - Hybrid

## Language

- English
- Spanish (Native)

## Expertise

- Management Skills
- Teamwork
- Technical Perspective
- Negotiation
- Critical Thinking
- Leadership

## Industries

- Banking
- Healthcare
- Aeronautical
- Marketing
- IT Consulting

## Experience

### Senior Bussines Analyst / Delivery Manager

Capgemini - Citibanamex

Hybrid - CDMX

2021 - 2024

- Review and propose solutions to solve customer problems.
- Leading Multiple teams for Cloud Ops area.
- Identify risks and propose mitigation actions.
- Customer Stakeholders Management.
- Alling and control backlog US in Jira.
- Support and control all the SLDC process of the customer
- Align all the internal teams in order to deliver an excellent service.
- Review DoD with Development and QA teams..

### Senior IT Business Analyst

HCL - Herbalife

Remote

2020 - 2021

- Propose solutions to the stakeholder teams, for the different countries in the global rollout for Herbalife Mobile Apps.
- Review technical information with the development team, to create the user histories according the sections and code structure of the application.
- Plan next iterations and manage the capability of the team to ensure MVPs.
- Transform Bussines rules into requirements inside the BRD.

## Education

### Universidad de la Rloja

Master's Degree in Technological Design and Project Management

2022 - 2024 Titling in process

## Skills Summary

Scrum		100%
Project Management		90%
Jira / Confluence		100%
Release Management		80%

